

# Case Study

Tuffa



tuffa®

## The Company

Tuffa produce and manufacture bespoke tanks for the storage and dispensing of fuels, AdBlue®, water, and chemicals. Tuffa Tanks are designed in the interest of pollution control. They comply with Environmental Agency Guidelines and are manufactured to European Standards and depending on the application, Building Regulations.

They have the widest variety of heating oil tanks on the market thanks to their exclusive and best-selling Fire Protected Oil Tank range which complies with the functional requirements of Building Regulations.

## The Challenge

Tuffa Tanks, which employs 50+ people at its factory in Uttoxeter, is looking to further increase its workforce over the next five years as it looks to meet increased demand for its existing products and the launch of its new product lines.

To help lay the foundations for the scale-up process, the company needed to modernise its approach to capturing time and attendance data, as well as critical HR information for employees and management.

This meant replacing a combination of HR and paper timesheets with biometrics and proven software that will quickly capture and process all employee data.



# PayEscape's Solution



PayEscape's integrated Payroll, HR and Time & Attendance solution.

By integrating these solutions on one common platform, **Tuffa Tanks** has reduced the time taken to **complete the payroll** from nearly four days per month to just half a day, as well as ensuring that information on leave, sickness and workflows is accessible by all management teams.



PayEscape managed payroll service



Biometrics system



Pension scheme management



Full software integration



Intuitive HR Software powered by UKG



Full support from our experienced CIPP and CIPD certified team



Time and Attendance Software powered by UKG



Intuitive easy to use cloud-based software and reporting



Biometrics system





**Dan Barber, HR Officer at Tuffa Tanks**, has been instrumental in the implementation: “The business has ambitious expansion plans to increase our current £7.4m annual sales and, combined with recent investment in new manufacturing capabilities, should give us the opportunity to push towards £10m over the next few years.

“This will require more staff and, as we scale, we need to have a time management system fit for purpose. We achieved this with the new biometrics technology and have since built on this by integrating it with PayEscape’s payroll solution and, more recently, in a HR platform that has revolutionised staff inductions, access to company documentation and communication.”

He went on to add: “A lot of the time you have to choose solutions from different providers and that can minimise effectiveness and also duplicate work as you are downloading data and then uploading to a different platform.

“The technical experts at PayEscape got to know our business and designed a tailored solution that was simple to implement and has delivered a raft of operational and financial benefits.”

Nick Davis, Business Development Manager at PayEscape, went on to add: “The system we have installed for Tuffa is bespoke and fits around the firm’s policies and procedures, eliminating all the manual errors that previously took place and freeing up administrative staff to do other tasks.

“Importantly, our solution allows the company to grow and, regardless of how large they eventually become, it will still easily accommodate anticipated growth.”

Dan concluded: “Having access to real time accurate data has been a massive bonus for us. It means we can effectively plan production to ramp up for peaks and also put in contingency plans for staff holidays and sickness.”

“The three solutions all working as one has transformed the HR side of Tuffa Tanks and has given us confidence to press the button on our expansion plans.”